

### Establishment of Online/Offline Grievances Redressal Mechanism

As per the AICTE regulations 2019 vide F. No. 1-101/PGRC/AICTE/ Regulation/2019 dated 07.11.2019, Kingston Engineering college constituted Student Grievance Redressal Committee with the objective of resolving the grievances of students. The Provision has been made accessible in the Institution website, for registering the grievance through online [grievance- redressal@kingston.ac.in](mailto:grievance-redressal@kingston.ac.in) link. The students can approach the Grievance Redressal Committee and submit / register any grievances online and also through offline channels for submitting grievances includes Written complaints, Complaint/Suggestion Boxes, walk in at offices, Physical submissions which will be accessed by the GRC headed by the principal, and suitable action taken and the decision of the GRC will be intimated to the petitioner.

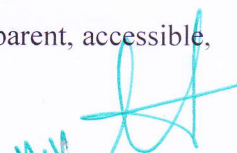
The Student Grievance Redressal Committee (GRC) comprises the following members:

S. NO	NAME	DESIGNATION	POSITION	EMAIL	PHONE NUMBER
1	Dr. U. V. Arivazhagu	Principal	Chairperson	principal@kingston.ac.in	9976849999
2	Mrs. N. Vanitha	AP/ECE	Member	vanitha@kingston.ac.in	7904960558
3	Mrs. M. Samundeeswari	AP/CSE	Member	samundeeswaricse.engineering @kingston.ac.in	9486368236
4	Mr. J. Paul Richardson Gnanaraj	AP/ECE	Member	paulrichardson@kingston.ac.in	9629541910
5	Mr. N. Karthik	AP/AI&DS	Member	karthik.engineering@kingston.ac.in	9843388395
6	Y. Abinaya	III YEAR IT	Member	511322205002@kingston.ac.in	6381805911
7	Dr. A. Rajadurai	Professor/MIT campus	Ombudsman	dsaannauniv@gmail.com	044-22357081

#### Roles and Responsibilities:

- Foster transparency and resolve conflicts to maintain a healthy atmosphere.
- Provide regular updates on grievances and resolutions, escalating serious issues to higher management.
- Provide a neutral platform where students can present their concerns without fear of retaliation.
- Gather facts, speak with involved parties, and review relevant documents to understand the issue fully.
- Suggest fair, timely, and effective solutions or disciplinary measures based on the findings.
- Ensure all grievance details are kept confidential to protect the privacy of all individuals involved.
- Educate students about grievance procedures and ensure the process is transparent, accessible, and fair.



  
PRINCIPAL

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